



Driessen Water Inc.

We Are Open and Continuing to Provide Services

Dear valued customer,

Water, Water Treatment and Wastewater industries are identified as essential services, responsible for the protection of public health and property. We at Culligan/ULtrapure play a vital role in protecting our nation's public health both in the commercial and the residential settings. As the current COVID-19 crisis continues to unfold orders have been promulgated largely at the state and local level with respect to decisions to shelter-in-place and limit movement. One common theme maintained in these actions is the recognition of the vital importance of service providers who provide services that are necessary to maintaining the safety and sanitation of businesses, public facilities and residences.

As a provider of water and water treatment purification services, we support and are considered to be part of the Essential Critical Infrastructure of our communities, much like manufacturing plants, health care facilities, ETC. We also maintain the safety and sanitation of residential properties and essential businesses. ***That means we will do everything we can to keep working in our plants and in the field. Our offices will however be closed for drop in service(s) to the general public beginning March 23rd.***

Supporting our team

We have and will continue to share information provided by the CDC and other sources that provide information on the best ways to keep themselves and their families safe and healthy. To help prevent the spread of the virus, we encourage anyone who feels sick and displays the symptoms recognized as being a part of the coronavirus to seek medical counsel and to remain at home. Our team also has access to our "nurses' hotline" where they may consult with a medical professional via phone/computer verses going into a doctor's office or a hospital if they choose.

On-site/in-home customer service

We continue to run all of our deliveries and service calls as scheduled. Should you as the customer have concerns regarding your on-site and/or delivery/in-home service we are here to support you. We will strive to be as flexible as we can, should you choose to reschedule a delivery/service for a later time. If you choose to have a delivery left at your door instead of delivered into your home or business, please contact your local office so that special delivery instructions may be provided our service tech or delivery driver.

I want to thank you for your understanding and support during this challenging time. I assure you that we will make every effort in continuing to support our customers, our employees and our communities.

God Bless,

Mike Herman, CEO